



C A P E S T E L

Dear guests,

We would like to thank you for your interest on Cap Estel.

We're pleased to announce our opening is scheduled for June 15th, 2020.

During those unprecedented times, we have established some hygiene rules, in order to insure your safety and guarantee the best possible stay.

All Cap Estel team is looking forward to welcome you at Cap Estel very soon.

HYGIENE MEASURES COVID-19

- 1- To make the check-in faster & comfortable, you'll have to send 1 week prior your stay passports copy of all the travellers, copy of the credit card you made the payment as well as the policy file we'll send you by email when you'll confirm your stay.
- 2- At your arrival, one of our valets will take care of your car and your luggage: He'll disinfect car elements before and after his passage.
- 3- During the check-in, you'll be invited to disinfect your hands. The receptionist will disinfect his hands and will give you an envelope, with all the useful information for your stay and as well as your room key. The 1 meter safety distance must be respected.
- 4- The receptionist will escort you to your room. If the elevator is needed, you'll take it alone, the receptionist will program it and join you directly in front of your door.
- 5- Always respecting the safety distance, the receptionist will explain to you how to use all room and hotel facilities. All those infos will as well be in the Ipad you'll find in your room and in the envelope provided at the check-in.
- 6- Our restaurant will be opened for the breakfast. Our summer restaurant « le Ficus » will be opened from 12h30 to 10.00pm and SPA access will be upon reservation.
- 7- You'll find an hygiene kit in your room, with disinfectant wipes and hydro-alcoholic gel for your daily needs.,
- 8- During your stay, all facilities point (bar / restaurant / SPA) will systematically ask you to disinfect your hands.
- 9- The day prior check-out, invoice of you stay will be set on your email address, attached with a debit authorization for a distance payment. This file can be electronically signed.
- 10- At the check-out, the valet will take care of your luggage in your room after your departure. He will of course disinfect the handle system before and after his passage.

We sincerely hope that all those precautions will insure you our concern about your safety. We wish you a wonderful stay at Cap Estel, and remain at your disposal for any further information you may need.